

<b>HEALTH SCRUTINY COMMITTEE</b>
<b>19 NOVEMBER 2015</b>
<b>CONTRACTING AND PERFORMANCE MANAGEMENT IN RESIDENTIAL AND NURSING CARE</b>
<b>REPORT OF HEAD OF DEMOCRATIC SERVICES</b>

**1. Purpose**

- 1.1 The Health Scrutiny Committee will receive an update on the contracting and performance management taking place within residential and nursing care homes within the city.

**2. Action required**

- 2.1 Health Scrutiny Committee members are asked to scrutinise the Quality Monitoring Framework that is now in operation for all residential and nursing care homes within Nottingham City (including older people, mental health, physical disabilities and sensor impairment and learning disability).

**3. Background information**

- 3.1 The Quality Monitoring Framework consisting of 43 indicators was introduced in 2013 by Nottingham City Council. Results for the 83 residential and nursing care homes in Nottingham City are shown via a RAG rating of red, amber and green.
- 3.2 Robust guidance is issued to providers outlining the expectation and evidence required prior to annual visits and highlights areas of excellence and poor performance, assisting providers to assess the quality of their services.
- 3.4 There is a joint contract in place whereby Nottingham City Council monitors residential homes and Nottingham City Clinical Commissioning Group monitors nursing homes to reduce duplication. There is also joint working with Nottinghamshire County Council regarding provision in the County. Nottingham City Council leads on Provider Failure Procedure for city based homes.
- 3.5 Monthly meetings are also held with the Care Quality Commission (CQC) to discuss residential and nursing care home performance. The recruitment and retention of nurses into nursing homes remains a challenge.

- 3.6 Locally a decision has been taken to publish the Quality Monitoring Framework ratings, in order to offer citizens informed choice in selecting a residential or nursing care home.
- 3.7 A review of pricing in residential and nursing care homes was undertaken in 2012. Currently Nottingham City Council has one base rate for all residential and nursing care homes, which is £469.28 per week to deliver a core service, this will rise to £497.00 by 2017. Specialist services are agreed on an individual basis.
- 3.8 Both the Provider Failure Procedure and pricing for residential and nursing care homes services have received national recognition.
- 3.9 Members of Nottingham City Council's Strategy and Commissioning team will attend the Health Scrutiny Committee to present this item.

**4. List of attached information**

- 4.1 Contracting and Performance Management in Residential Care – Presentation November 2015.

**5. Background papers, other than published works or those disclosing exempt or confidential information**

- 5.1 None.

**6. Published documents referred to in compiling this report**

- 6.1 None.

**7. Wards affected**

All.

**8. Contact information**

Clare Routledge, Health Scrutiny Project Lead

Tel: 0115 8763514

Email: [clare.routledge@nottinghamcity.gov.uk](mailto:clare.routledge@nottinghamcity.gov.uk)